

First Interaction Roles and Goals: Self-assessment and Feedback 160922

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Name:		Recording date (YYMMDD):		This skill recording #	
Please submit another recording and self-assessment using this skill by (YYMMDD):					

Document what was said in the right column. In the left column, ✓ one box to rate* each step (electronic version: delete and insert a ✓) and then explain your rating.

Step One	Introduce yourself and describe your role within the agency/program’s mission in less than 2 minutes.
Missed <input type="checkbox"/> Partial <input type="checkbox"/> Completed <input type="checkbox"/> Advanced <input type="checkbox"/> Justification:	<p><u><i>My statement:</i></u></p>
Step Two	Identify what the peer/client hopes to accomplish during and after this interaction – the reason(s) for seeking service.
Missed <input type="checkbox"/> Partial <input type="checkbox"/> Completed <input type="checkbox"/> Advanced <input type="checkbox"/> Justification:	<p><u><i>My statement:</i></u></p> <p style="text-align: center;"><u><i>Peer/client-identified goals:</i></u></p> <p style="text-align: center;"><u><i><input type="checkbox"/> PINK OARSI Interaction Analysis is attached:</i></u></p>
* Missed = no clear demonstration of the step/sub-step; terms/concepts missing; Partial = some aspects of step/sub-step missing; all/majority of questions are closed-ended; no reflections & lack of thorough follow-up; educated versus elicited: Completed = all aspects of step/sub-step present, Advanced = demonstrated all aspects of step/sub-step; created engagement; used open-ended questions, affirmations, reflections, summaries; responses thoroughly explored.	



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Step Three	Administer the Outcome Rating Scale, note which subscale(s) contains the reason for service (Step Two) and complete the SCORE Board.
Missed <input type="checkbox"/> Partial <input type="checkbox"/> Completed <input type="checkbox"/> Advanced <input type="checkbox"/> Justification:	<u><i>My statement:</i></u>
Step Four	Identify the peer/client's allies & resources, discuss their roles, and clarify confidentiality expectations.
Missed <input type="checkbox"/> Partial <input type="checkbox"/> Completed <input type="checkbox"/> Advanced <input type="checkbox"/> Justification:	<u><i>My statements:</i></u> Others' roles:
Step Five	Describe your dual role as the peer/client's ally and as a representative of the program, and what you hope to accomplish during interactions.
Missed <input type="checkbox"/> Partial <input type="checkbox"/> Completed <input type="checkbox"/> Advanced <input type="checkbox"/> Justification:	<u><i>My statement:</i></u> <u><i>Peer/client statement:</i></u>
Step Six	Define the program's expectations, guidelines (rules) and services within those boundaries then schedule your next interaction.
Missed <input type="checkbox"/> Partial <input type="checkbox"/> Completed <input type="checkbox"/> Advanced <input type="checkbox"/> Justification:	<u><i>My statement:</i></u> Expectations: Non-negotiables/Negotiables:
Step Seven	Summarize main learnings from this interaction, review next steps, and administer the Session Rating Scale.
Missed <input type="checkbox"/> Partial <input type="checkbox"/> Completed <input type="checkbox"/> Advanced <input type="checkbox"/> Justification:	<u><i>My statement:</i></u> <u><i>Peer/client statements:</i></u>
<small>*Missed = no clear demonstration of step/sub-step; terms/concepts missing; Partial = some aspects of step/sub-step missing; all/majority of questions are closed-ended; no reflections & lack of thorough follow-up; educated versus elicited; Completed= all aspects of step/sub-step present, Advanced = demonstrated all aspects of step/sub-step; created engagement; used open-ended questions, affirmations, reflections, summaries; responses thoroughly explored.</small>	



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Overall Observations

Was the situation appropriate for these skill? Yes No

1. Strengths: What you did well during the interaction

2. Improvement Areas: What you will work on before your next first interaction?

3. What you did during this interaction to foster the working alliance

4. How the peer/client responded to your use of First Interaction Roles and Goals

5. For this interaction using First Interaction Roles and Goals, I am at the level of:
 - A. **Fundamental:** Basic knowledge of the techniques and concepts; focus on practice
 - B. **Novice:** Limited experience; could use help performing these skills; focus on on-the-job-training.....
 - C. **Intermediate/Standard:** Successfully performs skills; focus on receiving regular feedback/support...
 - D. **Advanced:** Performs skills/tasks without assistance and with diverse people, capable of coaching others and translating complex nuisances in easy to understand terms; focus on process or practice improvement
 - E. **Expert:** Demonstrates consistent excellence in applying this competency across diverse individuals and/or settings; focus on strategic development.....

Comments:

Feedback by:

Feedback date (YMMDD):

Proficiency level demonstrated: Fundamental Novice Intermediate/Standard Advanced Expert

Comments

