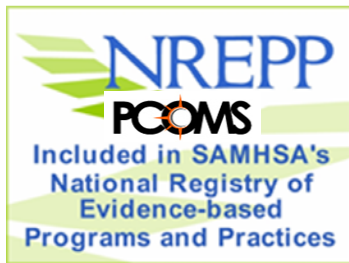




[www.heartandsoulchange.com](http://www.heartandsoulchange.com)

Dr. Barry L. Duncan



[www.nrepp.samhsa.gov/](http://www.nrepp.samhsa.gov/)



[www.brauchtworks.com](http://www.brauchtworks.com)

George S. Braucht, LPC

**Applying science to practice**

Brauchtworks Consulting

Phone: 404-310-3941

E-mail: [george@brauchtworks.com](mailto:george@brauchtworks.com)

Partners for Change Outcome Management System (PCOMS)

## Announcing Certified PCOMS Peer and Supervisor Trainings

The Heart and Soul of Change Project and Brauchtworks Consulting now provides Partners for Change Outcome Management System (PCOMS) Peer Service Provider and Supervisor trainings. Peer services are key in recovery-oriented systems of care and PCOMS provides vital information for performance support and quality improvement. The training, practice and feedback process develops an expert level of competence and confidence in privileging the peer/client's voice while also developing practice-based evidence of your effectiveness delivering an evidenced-based practice. Two certifications are available.

First, become a Certified PCOMS Peer then a Certified PCOMS Peer Trainer.

Click [here](#) for more information.



Why PCOMS? See the other side.

## Certified PCOMS Peer Service Provider and Supervisor Trainings

### Why PCOMS?

- PCOMS incorporates the most robust predictors of helping success into an outcome management system that partners with peers while honoring the daily pressures of front-line service providers and their supervisors. In addition, unlike other methods of measuring outcomes, this system truly acknowledges the peer's voice and harnesses their role in determining what and how services are delivered.
- PCOMS is listed in SAMHSA's Registry of Evidence-based Programs and Practices: click [here](#).
- The PCOMS tools are reliable and valid. To date, five randomized clinical trials show that PCOMS increases retention and improves outcomes in a variety of programs and with people who have a wide range of challenges or presenting issues.
- The PCOMS tools are free for trained individual's use: click [here](#) to download.
- Continue delivering the services that you provide without changing "models." The PCOMS forms are easily understood and appreciated by those whom you serve.
- The Outcome Rating Scale, administered at the beginning of interactions and Relationship Rating Scale (the peer version of Session Rating Scale), used at the end, take about 5 minutes each. Effectively using the results decreases dropouts and increases the quality of engagement along with service outcomes.
- Collect practice-based evidence of your service's effectiveness using an evidence-based practice. Many funders and third-party payers require client-based process and outcome data. PCOMS data is setting a new standard for program reporting metrics.
- The clinical process of PCOMS boils down to responsivity - responding to feedback with services that are valued by the peer including those who show minimal or no progress and doing so in a positive, proactive way that maintains engagement while collaboratively seeking new directions.
- PCOMS has been implemented by hundreds of organizations, public and private, by thousands of behavioral healthcare professionals in all 50 states and 20 countries serving over 100,000 clients a year.

