



[heartandsoulofchange.com](http://heartandsoulofchange.com)



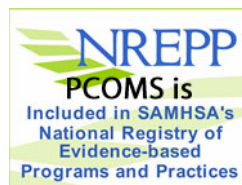
[brauchtworks.com](http://brauchtworks.com)

**Partners for Change Outcome Management System  
(PCOMS) Performance Support and Certification Trainings**

with

**George S. Braucht, LPC & CPCS**

Certified PCOMS Trainer, Heart and Soul of Change Project



[legacy.nreppadmin.net/ViewIntervention.aspx?id=250](http://legacy.nreppadmin.net/ViewIntervention.aspx?id=250)

Brauchtworks Consulting: *Applying Science to Practice*  
Website: [brauchtworks.com](http://brauchtworks.com); Email: [george@brauchtworks.com](mailto:george@brauchtworks.com)

## PCOMS Performance Support and Certification Trainings

The Partners for Change Outcome Management System (PCOMS), listed in SAMHSA's National Registry of Evidence-based Programs and Practices at [legacy.nreppadmin.net/ViewIntervention.aspx?id=250](http://legacy.nreppadmin.net/ViewIntervention.aspx?id=250), is foundational to continuous quality and outcome improvement. The reliable, valid and feasible PCOMS tools are implemented without altering the therapeutic model(s) currently in use. Five (so far) randomized clinical trials demonstrate PCOMS' utility in a variety of settings including, multi-site public behavioral health organizations; across the range of diagnostic categories; with professional and peer service providers; and in individual, group, adolescent, adult and family services. Below is a brief overview of the implementation and ongoing performance support processes for front-line staff and/or supervisors to become PCOMS Certified Service Providers/Supervisors in route to becoming a PCOMS Certified Trainer. Professional development support including published research articles, videos, webinars and the PCOMS tools are available at [heartandsoulofchange.com](http://heartandsoulofchange.com). The measurers are copyrighted but permission to use them requires only agreeing to a brief licensing agreement. Additional information including training materials and handouts, clinical and peer service provider tools, and no-cost performance support tools are available at [brauchtworks.com/toolkit](http://brauchtworks.com/toolkit).

### 1. Certified PCOMS Service Provider

- 1.1. Complete the 2-day [Improving Retention and Outcomes with PCOMS](#) training.
- 1.2. Audio/video record at least two interactions using the [Outcome Rating Scale \(ORS\)](#), [Session Rating Scale \(SRS\)/Relationship Rating Scale \(for peers\)](#), and/or [Group Session Rating Scale \(GSRS\)](#), the [Self-Completed Overview of Recovery Experience Board \(SCORE Board\)](#), and one of several data collection tools that are available (see below).
- 1.3. Submit the recordings and a [Competence Assessment of PCOMS Skills \(CAPS\)](#) for review by your supervisor and George Braucht and/or Dr. Barry Duncan.
- 1.4. Submit a minimum of three Case Assessment and Report Evaluation (CARE) with associated PCOMS data during performance support monthly e-meetings or live sessions.
- 1.5. Submit a new CAPS.



2. Certified PCOMS Supervisor
  - 2.1. Become a Certified PCOMS Service Provider.
  - 2.2. Conduct at least three monthly PCOMS Performance Support sessions with supervisees using PCOMS data and the CARE assisted by George Braucht.
  - 2.3. Submit to George Braucht and your supervisor/program director a quarterly caseload summary of PCOMS-informed process and outcome metrics along with an action plan for the next quarter.
  
3. Certified PCOMS Trainer
  - 3.1. Become a Certified PCOMS Service Provider/Supervisor.
  - 3.2. Attend a 3-day on-site PCOMS Training of Trainers (TOT) with George Braucht or a 5-day TOT in Florida with Dr. Barry Duncan.
  - 3.3. Complete the Heart and Soul of Change Certified Trainer requirements. See [heartandsoulofchange.com/content/training](http://heartandsoulofchange.com/content/training).
  
4. PCOMS Performance Support Costs
  - 4.1. Improving Retention and Outcomes with PCOMS: This 2-day onsite training can include as many participants who are comfortably accommodated at your site.
    - 4.1.1. \$3,300 plus expenses. Includes up to 3 hours of e-meetings with training organizer to plan and/or review the training.
    - 4.1.2. Daily fees for Dr. Barry Duncan or other colleagues of the Heart and Soul of Change Project are available upon request.
  - 4.2. PCOMS Training of Trainers: This 3-day training is for up to 20 Certified PCOMS Service Providers/Supervisors.
    - 4.2.1. \$4,950 plus expenses. Includes up to 3 hours of e-meetings with training organizer before or after the training.
  - 4.3. Performance support e-meetings
    - 4.3.1. \$300 per hour with George Braucht.
    - 4.3.2. \$350 per hour with Dr. Barry Duncan.



#### 4.4. PCOMS scales and data management tools

##### 4.4.1. PCOMS paper scales' one-time license fee:

[heartandsoulofchange.com](http://heartandsoulofchange.com).

4.4.1.1. \$99.95 for up to 10 service providers

4.4.1.2. \$199.95 for 11 to 24

4.4.1.3. \$399.95 for 25 to 49

4.4.1.4. \$795.95 for 50 to 99

4.4.1.5. 100 or more providers, contact Dr. Barry Duncan at [barrylduncan@comcast.net](mailto:barrylduncan@comcast.net) for details

##### 4.4.2. *Better Outcomes Now*: [betteroutcomesnow.com](http://betteroutcomesnow.com). Annual fee for unlimited online administrations (includes paper tools licensing fee) and automated performance support data analysis:

4.4.2.1. \$179 per user for 50 or fewer service providers

4.4.2.2. \$159 for 51-100

4.4.2.3. \$129 for 101-150

4.4.2.4. \$109 for 151-250

4.4.2.5. \$99 for 251+

##### 4.4.3. PCOMS Performance Support Spreadsheets: free at [brauchtworks.com/toolkit](http://brauchtworks.com/toolkit)

